

CONFERENCE SERVER

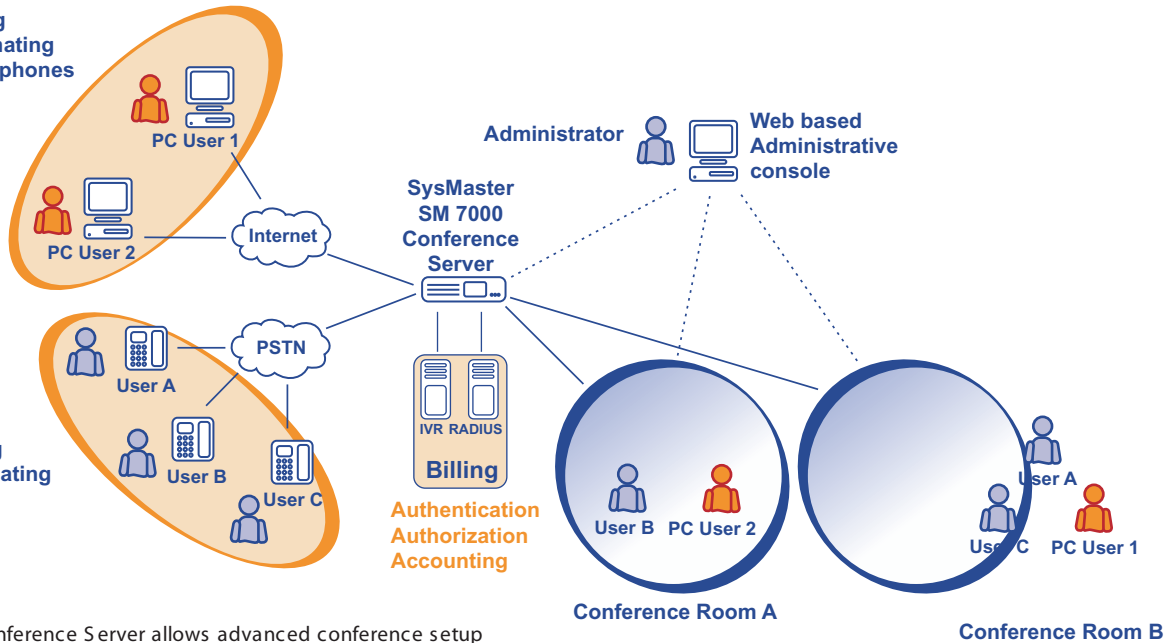
RETURN ON INVESTMENT (ROI) ANALYSIS

SYSMASTER CONFERENCE SERVER FEATURES

- Carrier Class-One Conference Platform
- Supports up to 360 Concurrent Conference Calls via VoIP or PSNT
- Support for H323 and/or SIP VoIP Protocols
- Support for PSTN ISDN/PRI and CAS Protocols
- Flexible Phone (DTMF) and Web Management
- Optional Call Screening and PIN Authentication for Advanced Access Control
- Advanced Online Conference Administrative Options
- Managed Service Mode to Allow Platform Partitioning and Outsourcing
- Supports Public and Private Conference Rooms

Conferencing parties originating from PC Softphones

Conferencing parties originating from POTS



SysMaster VoIP Conference Server allows advanced conference setup where callers coming via PSTN and IP are connected into secure conference rooms. The Conference Server can be connected to a billing system where all call history can be stored. The system also includes an IVR and a RADIUS server to authorize, authenticate and perform accounting for all calls.

CASE A IN-HOUSE MANAGED SOLUTION

SysMaster allows companies to support advanced conference services for their employees and associates. The platform features open standard VoIP and PSTN access to allow both local and remote users (including telecommuters) to attend private and public conference calls. The product enables office administrators to streamline the company conference operations while significantly reducing associated costs.

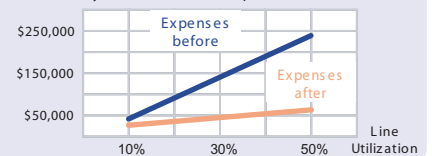
PAYBACK PERIOD ANALYSIS

Line Utilization Rate	10%	30%	50%
Concurrent calls	3	9	15
Equivalent conference calls	1	2	3
Your monthly expenses before	\$16,200	\$48,600	\$81,000
Your monthly expenses after	\$2,203	\$6,610	\$11,016
Your average savings, \$/min/leg	\$0.108	\$0.108	\$0.108
Your monthly savings*	\$13,997	\$41,990	\$69,984
Your payback period, days	69	23	14

BILLING FLOW



Expenses before and 3 months after SysMaster solution implementation



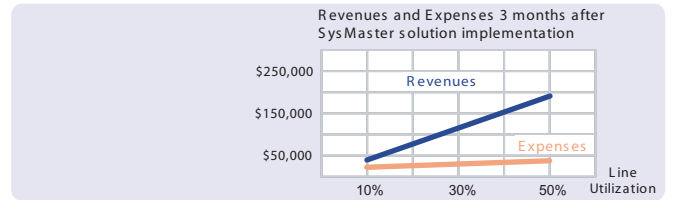
CASE B PROVIDER MANAGED SOLUTION

SysMaster platform enables Telco and ISP providers to create additional profit centers from existing and new business customers. The platform allows companies to create corporate accounts and bill conference sessions based on time and conference call attendance. Conference participants can access the platform online via H323/SIP connections or via the Public Switched Telephony Networks (PSTN). The provider profit is based on platform utilization and differences between long-distance rates and cost of termination.



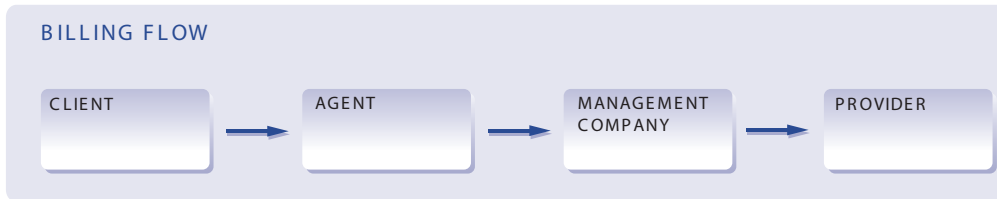
PAYBACK PERIOD ANALYSIS

Line Utilization Rate	10%	30%	50%
Concurrent calls	3	9	15
Equivalent conference calls	1	2	3
Your monthly revenues	\$12,960	\$38,880	\$64,800
Your monthly expenses	\$518	\$1,555	\$2,592
Your average gross profit, \$/min/leg	\$0.096	\$0.096	\$0.096
Your monthly gross profit*	\$12,442	\$37,325	\$62,208
Your payback period, days	77	26	16



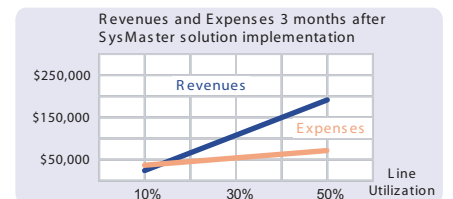
CASE C PLATFORM MANAGER & OUTSOURCING WHOLESALE SOLUTION

SysMaster Conference Server allows an easy entry for service providers to outsource the conference functionality to third-parties using the Managed Services Module. The platform managers simply create managed services accounts to allow their agents to offer the service directly to businesses, thus providing conference service without the need to sell directly. The platform manager revenue is based on platform utilization, platform usage fees and differences between long-distance rates and cost of



PAYBACK PERIOD ANALYSIS

Line Utilization Rate	10%	30%	50%
Concurrent calls	3	9	15
Equivalent conference calls	1	2	3
Your monthly revenues	\$12,960	\$38,880	\$64,800
Your monthly expenses	\$2,203	\$6,610	\$11,016
Your average gross profit, \$/min/leg	\$0.083	\$0.083	\$0.083
Your monthly gross profit*	\$10,757	\$32,270	\$53,784
Your payback period, days	111	37	23



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* Assumptions: (1) ROI calculation is based on conference calls originated and terminated in the US using platform with 30PSTN/30VoIP channels, (2) System's uptime: 43,200 min/month, (3) PSTN/VoIP calls split - 50%/50%, (4) SysMaster basic equipment cost as of 09/2003: Cases A & B - \$31,800 [VM Integrated Platform, H323 Gatekeeper, H323 gateway (PSTN:E1/30 VoIP:30), Conference Server Module (100 users)], Case C - \$39,750 (Managed Services Module added), (5) Long distance charges for PSTN/VoIP calls, \$/min: Case A - \$0.15/50.10, Case B - \$0.12/50.08, Case C - \$0.10/50.06, (6) Case C - client is additionally charged a platform usage fee of \$0.02/min, (7) One conference call has between 3 and 5 participants, (8) Cost of PSTN/VoIP calls in the US, \$/min: Cases A & C - \$0.016/50.001, Case B - \$0.003/50.001, (9) Cost of Internet access is not included as it may not be incremental (i.e. you may already be paying for it).